

	Form Management Policy			FB 2.4_1
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Management Policy

The quality as well as the consideration of the environmental relevance of our services and products is an important prerequisite for the successful future of our company.

It is our goal to present and optimize the specific, organizational processes according to the standard DIN EN ISO 90012015 as well as DIN EN ISO 140012015.

Principles of our management policy:

- ◆ Quality of our services and products = customer expectations.
- ◆ Error prevention instead of error correction.
- ◆ Quality in all processes, from customer inquiry to delivery.
- ◆ Continuous improvement in the organization and the range of products and services in all areas.
- ◆ Compliance with all relevant laws and regulations.

Commitment to quality and environmental awareness:

- ◆ Training measures are to promote the understanding of and responsibility for quality as well as environmental awareness.
- ◆ Each employee is responsible for achieving the quality and environmental goals.

Quality and environmental objectives:

- ◆ Increase our flexibility regarding customer requirements.
- ◆ Promote quality and environmental awareness among employees.
- ◆ Secure jobs through long-term customer relationships.
- ◆ Gain customer confidence through qualified personnel and state-of-the-art technology.
- ◆ Increase employee flexibility within the organization.
- ◆ Shorten our order lead times.
- ◆ Reduce our technically related downtimes.
- ◆ Create a work environment that enables every employee to be motivated and committed to meeting the demands placed on them.

To implement these goals, a management system was introduced, and the management manual was put into effect by the management.



Oberessendorf, 01 July 2020

Managing Director



Managing Director

